



From Fragmented to A New Standard for Physician Portals

Challenge

A leading specialty care infusion company faced several challenges with their existing physician portal. The portal had limited functionality, providing only basic information about patients and visits. Physicians had no visibility into documents that required their signatures, no notifications for pending tasks, and no ability to create or print prescriptions electronically. Communication with physicians was cumbersome, relying on external email, which led to inefficiencies and increased administrative burden.

Solution

Liberty Fox Technologies developed a comprehensive **Physician Portal** built on top of CPR+ and CareTend/Snowflake. The new portal expanded functionality and accessibility for physicians by integrating several key features:

- **Document Visibility and Notifications:** Physicians can now see all required documents and receive notifications for pending tasks directly on their dashboard.
- **Electronic Prescriptions:** Integration with Logisolve's DEA-certified portal allows physicians to create and manage electronic prescriptions seamlessly.
- **Enhanced Communication:** Built-in messaging functionality enables direct communication between physicians, nurses, pharmacies, and sales teams within the portal.
- **Comprehensive Patient Information:** The portal provides detailed patient information, including demographics, allergies, medications, visit schedules, and documentation.

Operating Leverage

The implementation of **Physician Portal** resulted in significant improvements:

- **Increased Efficiency:** Streamlined workflows and reduced administrative burden for physicians.
- **Improved Communication:** Enhanced communication channels within the portal reduced the need for external emails and improved information flow.
- **Better Patient Care:** Physicians now have comprehensive access to patient information, enabling better decision-making and patient care.
- **Positive Feedback:** Our client has expressed satisfaction with the portal's innovative features and industry-leading capabilities.

