

Pentec Health

EMR and Revenue Cycle Workflow Portal: Taking the Pain Out of Patient Referrals



Challenge

Paper, pens, and post-it notes do not make for a pretty, patient referral process. Pentec staff was overwhelmed and required a guided workflow process reflecting their industry-leading business model.

Solution

Liberty Fox created an industry-leading workflow portal, tightly integrated into the organization's EMR, that provides the Pentec team with deep insight into the state of each referral. An e-signature utility for physician documents significantly reduces paper fax processing.

The new portal implements an intuitive and straightforward intake process that relieves the team of costly, repetitive tasks and allows them to focus on what really matters... patient care.

Operating Leverage

The best-of breed EMR and Revenue Cycle Management information solutions model utilized commercial and proprietary software to:

- Close end-to-end processing gaps and improve operating leverage
- Streamline the patient referral process
- Eliminate paper generation and time-consuming reliance on traditional fax communications

Technology



Foundation
Start here

"Bill Evans and his associates at Liberty Fox Technologies are trusted, pragmatic, and very experienced technology partners to Pentec Health. His team has delivered numerous comprehensive and well written proprietary applications tightly integrated with our Electronic Medical Record and Revenue Cycle Management System that optimize unique operating leverage opportunities across the organization."

-Tim Leffler
Chief Information Officer