

Pentec Health

EMR and Revenue Cycle Workflow Portal: Taking the Pain Out of Patient Referrals



Challenge

Paper, pens, and post-it notes do not make for a pretty, patient referral process. Pentec staff was overwhelmed and required an automated process reflecting their industry-leading business model.

Solution

Liberty Fox created an industry-leading workflow portal that provides the Pentec team with deep insight into the state of each referral. An e-signature utility for physician documents significantly reduces paper fax processing.

The new portal implements an intuitive and straightforward intake process that relieves the team of costly, repetitive tasks and allows them to focus on what really matters... patient care.

Outcomes

The best-of breed EMR and Revenue Cycle Management information solutions model utilized commercial and proprietary software to:

- Close end-to-end processing gaps and improve operating leverage
- Streamline the patient referral process
- Eliminate paper generation and time-consuming reliance on traditional fax communications

Technology



"I've had the opportunity to engage Liberty Fox for more than eight years in the development of proprietary software for the handling of external and internal market intelligence data for deep analytic and graphical analysis."

-Tim Leffler
Chief Information Officer